

Elizabeth Balvin <liz.balvin@wcom.com> on 03/12/2003 05:24:21 PM

Please respond to liz.balvin@wcom.com

To: "Jim Maher" <jxmaher@qwest.com>  
cc: "Johnson, Bonnie" <bjjohnson@eschelon.com>, "Osborne-Miller, Donna" <dosborne@att.com>, "Notarianni, Lynn" <lnotari@qwest.com>, "Schultz, Judy" <jmschu4@qwest.com>, "Thomte, Kit" <kthomte@qwest.com>, mavila@vartec.net, "Becky Oliver (E-mail 2)" <Becky.Oliver@wcom.com>

Subject: RE: Qwest Response to Escalation #E08

Jim,

WorldCom would argue that the "negotiated business rules" within Qwest Appendix B (developer worksheets) disclosure documentation version 10.0 are in conflict with each other, thus not straightforward and subject to interpretation.

EU-26a / CALA Negotiated Business Rules: "Customer Address Location Area:

Code used to identify what area an address is located in when a zip code is unavailable. Required if ZIP is not provided or if the ZIP crosses multiple CALAs."

WorldCom Comment: WorldCom interpreted the first rule to mean that CALA would be required when "zip is unavailable" and only "if ZIP is not provided". Therefore, WCom understood that when the zip code could be provided, the use of the "or" statement in the second sentence alleviates the need to provide CALA.

WorldCom therefore reiterates its position that Customer Address Location Area (CALA) order requirement is Qwest imposed and erroneous. In addition, WorldCom disagrees that a change request is in order but that Qwest need to correct the system defect that rejects orders when a valid zip code is supplied.

Thanks,

Liz Balvin  
WorldCom Carrier Management - Qwest

Internal Line - V625-7305  
External Line - 303-217-7305  
Pager (888) 900-7221

-----Original Message-----

From: Jim Maher [mailto:jxmaher@qwest.com]  
Sent: Monday, March 10, 2003 3:14 PM  
To: liz.balvin@wcom.com  
Cc: 'Johnson, Bonnie'; 'Osborne-Miller, Donna'; 'Notarianni, Lynn';  
'Schultz, Judy'; 'Thomte, Kit'  
Subject: Re: Qwest Response to Escalation #E08

Liz,

The following is in response to your question regarding the details that support this being a change to an existing OSS interface. Qwest's analysis shows that the business rules documented in the Developer Worksheets are straightforward regarding requiring the CALA when the Zip crosses multiple CALAs. As this is an enforced rule by IMA, and the Developer Worksheets reflect this rule, a change to the existing rule would require a change to the existing OSS Interface.

Let me know if you have any other questions. Thanks, Jim

Elizabeth Balvin wrote:

> Jim,  
>  
> WCom requests the details surrounding the statement "Qwest has reviewed this escalation and has determined that this request seeks a change to an existing OSS Interface."  
>  
> Thanks,  
>  
> Liz Balvin  
> WorldCom Carrier Management - Qwest  
> Internal Line - V625-7305  
> External Line - 303-217-7305  
> Pager (888) 900-7221

>  
> -----Original Message-----  
> From: Jim Maher [mailto:jxmaher@qwest.com]  
> Sent: Tuesday, March 04, 2003 1:16 PM  
> To: Balvin, Liz; Johnson, Bonnie; Osborne-Miller, Donna; Notarianni,  
> Lynn; Schultz, Judy; Thomte, Kit  
> Subject: Qwest Response to Escalation #E08  
>  
> Attached is the response to WorldCom Escalation #E08. If you have any  
> questions regarding this e-mail, please contact me.  
> Thank you.  
> Jim Maher 303-896-8943