

PICC (Presubscribed Interexchange Carrier Charge)

PICC Billing Process

The process for Qwest PICC billing is illustrated behind tab 4 in this material. PICC billing is the result of interaction between many systems within Qwest. As you read this section, refer to the PICC Workflow Diagram behind tab 4. Acronyms used on the diagram and throughout this section of the package are defined on the lefthand side of the PICC workflow diagram.

In box number 1 of the workflow diagram, the source of PICC billing RSS, designates the type of customer (e.g., Business, Residence, Coin) that is confirmed to the IXC via the CTI field in CARE. Tab 7 outlines the customer type indicators.

Definitions for PICC customer categories, as described earlier, are stored in RSS. As Carriers request PIC changes through CARE, RSS is updated daily. In box number 2, the RSS database is polled once a month to determine who is to be billed PICC.

PIC changes occur at various times during any month, however, as stated in the Access Charge Reform Order, a monthly picture would be taken on a single date of all existing PICs. This “snap shot” forms the basis for the PICC bill IXCs receive in the following month. The snap shot date from January 1998 through September 1998 was the 22nd. In November of 1998, this extraction date changed to the first of the month.

On the PICC workflow diagram in triangle number 3, a decision point is shown for the reader, that leads to different paths, depending upon who is to be billed PICC. If the IXC is billed PICC, the down arrow demonstrates that IABs (Integrated Access Billing) automatically generates a bill from data stored in RSS (box number 4).

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PICC Billing Process (cont.)

The Business Office issues an order in CRIS to add the PICC USOCs to the End User's account, as shown in box number 5. The End User will be billed PICC, through CRIS when the account is noted PIC NONE (box number 6).

When IABs generates the PICC bills using RSS data (illustrated in box number 7), the IXC receives several pieces of supporting documentation monthly, along with the bill, to define and substantiate the charges. This information includes:

- Summary OC&C in IABs, by BAN
- XPTR 7000, or
- Bill data tape (optional electronic version of XPTR 7000)

Examples of these documents are explained in a later section of this package.

The PICC billing process ends when either an IABs or CRIS bill is rendered with PICC charges. Note that IABs and CRIS are separate systems, and since RSS is the source for PICC billing, either the presubscribed Carrier on the snap shot date is billed PICC, or a PIC NONE designation drives PICC billing to the End User.

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PICC Billing Process (cont.)

The circle numbered 8 on the PICC workflow diagram, labeled “CDW,” or Corporate Data Warehouse, is the Qwest repository for deployed equipment and other billing related items. All three systems: IABs, CRIS, and RSS, provide updates to CDW.