

Last Call Return

Just missed a call and want to know who called? Now you can find out who your last caller was – and even automatically return the call if you want to.

To activate



You'll hear the phone number of the most recent caller.
To return the call, press **1**.

Please refer to the back for more detailed instructions.

For Customer Assistance call: **1-800-244-1111**

www.**qwest**.com



How to use Last Call Return

- To find out the number of your last caller, lift the receiver and press ***69**.
- You'll be given the phone number of the caller, even if you couldn't answer the call. Blocked numbers will not be announced.
- If you decide to return this call, simply press **1** and your phone will dial the number.
- If the call you're trying to return is busy, hang up, and your phone will continue to redial the busy line for up to 30 minutes.
- When the line is no longer busy, a distinctive ring lets you know. Simply pick up the phone and the call will connect.
- If you don't want your phone to keep redialing the number, press ***89** at any time to cancel.
- Last Call Return works with most local and some long distance numbers within your area.

For Rotary Phones

If you are using a rotary-dial telephone instead of a touch-tone phone, dial **11** in place of the ***** key. For example ***69** is **1169** on rotary phones.

Available in most areas. In selected states, blocked calls cannot be returned. Some restrictions apply. Measured service and long distance charges may apply for completed calls.

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