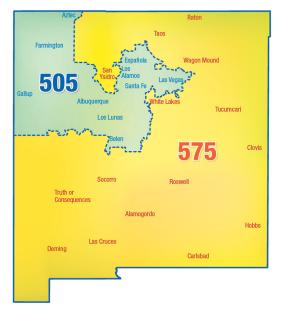
#### New Mexico 505/575 Area Code Map



### **505 Area Code** - If your telephone number begins with one of the following prefixes, you will retain the 505 area code

203 204 205 210 212 213 214 215 216 217 220 221 222 223 224 227 228 229 230 231 232 235 237 238 239 240 241 242 243 244 245 246 249 250 251 252 254 255 256 259 260 261 262 263 264 265 266 268 269 270 271 272 275 277 280 281 282 283 284 285 286 287 288 290 291 292 293 294 296 298 299 301 304 306 307 310 314 315 316 319 320 321 323 324 325 330 331 332 333 334 338 341 345 326 327 328 329 342 343 346 348 349 350 351 352 353 360 362 363 366 367 368 371 379 380 381 383 384 385 400 401 402 404 406 407 409 410 412 417 419 424 425 426 428 429 438 440 449 450 452 453 454 455 459 460 462 463 467 468 469 470 471 473 474 476 480 481 486 488 489 490 495 500 506 507 508 514 515 516 529 530 540 550 552 553 554 559 561 563 564 565 566 567 570 573 577 579 583 592 593 598 599 603 604 606 608 609 610 612 614 615 617 620 629 632 634 655 658 660 661 662 663 664 665 667 669 670 672 681 685 686 688 689 690 692 695 696 698 699 701 702 705 709 710 712 713 715 716 718 720 721 722 723 724 726 727 728 730 731 732 733 735 747 753 757 761 764 765 766 767 768 771 775 777 778 780 782 783 786 788 789 790 792 793 794 795 796 797 798 801 803 804 807 809 816 818 819 820 821 822 823 827 828 830 831 832 833 836 841 842 843 844 845 846 847 848 850 851 852 853 855 856 857 864 865 866 867 869 870 872 873 875 860 861 862 863 876 880 881 883 884 888 889 890 891 892 893 896 897 898 899 901 907 908 913 916 917 918 919 920 922 923 924 925 927 929 934 938 939 940 944 946 947 948 949 951 954 955 962 966 967 971 974 975 977 978 979 980 982 983 984 986 988 989 991 992 994 996 998 999

### $575\ Area\ Code$ - If your telephone number begins with one of the following prefixes, you will change to the new 575 area code

200 201 202 207 208 209 218 219 225 226 233 234 236 253 257 258 267 273 274 276 278 279 289 295 302 303 305 308 309 312 313 317 318 322 336 337 339 347 354 355 356 357 358 359 361 364 365 369 370 372 373 374 375 376 377 378 382 387 388 389 390 391 392 393 394 395 396 397 398 399 403 405 413 415 416 418 420 421 422 423 427 430 433 434 436 437 439 441 442 443 444 445 446 447 448 451 456 457 458 461 464 472 475 477 478 479 482 483 484 485 487 491 492 493 494 496 497 498 499 502 509 512 513 517 518 519 521 522 523 524 525 526 527 528 531 533 534 535 536 537 538 539 541 542 543 544 545 546 547 548 549 551 556 557 562 568 571 572 574 576 578 580 581 582 584 585 586 589 590 595 600 601 602 605 607 613 616 618 619 621 622 623 624 625 626 627 628 630 631 633 635 636 637 638 639 640 641 642 643 644 645 646 647 648 649 650 653 654 666 668 671 673 675 676 677 678 679 680 682 683 684 687 691 693 694 703 704 706 707 708 714 734 736 737 738 739 740 741 742 743 744 745 746 748 749 751 752 754 755 756 758 759 760 762 763 769 770 772 773 774 776 779 781 784 785 791 799 802 805 808 810 812 813 815 817 824 825 826 829 834 835 838 840 849 874 882 885 887 894 895 902 904 909 910 912 914 921 932 935 936 956 961 963 964 973 981 985 987 993 997

### IMPORTANT NEWS ABOUT THE NEW 575 AREA CODE IN NEW MEXICO

On October 7, 2007, the state of New Mexico will be split into two area codes. The northwest region of the state will retain its current area code (505), and the rest of the state will get a new area code (575). This change will apply to wireline and wireless service as well as other communications services.

Local calls within your area code will continue to be dialed with 7-digit dialing; local calls from one area code to another area code will require 10-digit dialing. All long-distance calls will require 1+10-digit dialing. Remember to use the new 575 area code as needed.

#### Dialing plan at a glance

Type of Call	Calling To	Dialing Plan
Local Call	Same Area Code	7-digits (XXX-XXXX)
	Different Area Code	10-digits (Area Code+XXX-XXXX)
	All Area Codes	1+10-digits (1+Area Code+XXX-XXXX)
Operator Calls credit card, collect, third party	All Area Codes	0+10-digits (0+Area Code+XXX-XXXX)

Here are answers to some of the most frequently asked questions about the new 575 area code change.

#### Why is the new area code necessary?

New Mexico is running out of telephone numbers due to growth in state residents, communications service providers, available telecommunications products, and additional lines. The state is adding the new 575 area code to meet the demand for additional telephone numbers.



Continued inside

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Spirit of Service\*

#### When will the new 575 area code go into effect?

The new 575 area code change will be effective October 7, 2007. For nearly a year afterward, however, callers will be able to use either the new or old area code to complete their calls. This period is called a "permissive dialing" period. **Mandatory use of the new 575 area code will begin October 5, 2008.** 

#### Who will have the new 575 area code?

The New Mexico Public Regulation Commission has divided the state into two regions. The southern and eastern portions of the state, including Alamogordo, Carlsbad, Clovis, Deming, Hobbs, Las Cruces, Penasco, Roswell, Raton, Silver City, and Taos, will be served by the new 575 area code. The northwestern region of the state, including Albuquerque, Espanola, Farmington, Gallup, Las Vegas, Santa Fe, Shiprock, and most of the Navajo Nation, will retain the 505 area code.

#### What will not change?

Local calling areas will remain the same; the price of a call, coverage area, or other rates and services will not change. Except for a few of our prepaid wireless customers, your 7-digit telephone number will be the same. You can still dial just three digits to reach 911 and 411. If 211, 311, 511, 611, 711 and 811 are currently available in your community you can still dial them with just three digits.

# How will the new area code impact my home telephone service?

You'll continue to receive the same great service you're used to; however you may want to do some of the following things to make sure you continue to receive calls from family and friends:

- Notify those people and businesses who call you of the change if you live in the area of the state that is getting the new 575 area code.
- Change your area code to 575 if it appears on things like checks or stationery.
- If necessary, reprogram equipment like automatic-dialers, fax machines or computer modems before mandatory dialing begins.
- Be sure everyone in your household knows your new 575 area code, paying particular attention to children, the disabled, and the elderly.

### What should I do to be sure my business telephone service continues to operate smoothly?

- All businesses in New Mexico should verify that their telephone equipment is capable of completing calls to the new 575 area code. New area codes across the country, like the new 575 area code, use a different format than area codes in the past, which could only have a "1" or a "0" as the middle digit. Some telephone equipment used by businesses will not recognize the new area code until that equipment has been reprogrammed or upgraded.
- You may need to reprogram or upgrade your equipment if your business uses specialized communications equipment like a PBX, electronic telephone sets, auto-dial systems or multi-line key systems.
- Test your telephone equipment to determine if it recognizes the new 575 area code beginning October 7, 2007, by calling one of these test numbers: 1 575-600-1234; 1 575-580-0575; or 1 575-295-0000. Remember that you may need to use the "1" if these numbers are long distance. If a call to the test number does not go through, contact your equipment provider. If your equipment is not the cause of your problem, please call your telecommunications service provider.

## What do I do if my business is assigned the new 575 area code?

- Change your area code on such things as stationery, business cards, signs, and advertisements.
- Ask your employees to always include your area code whenever they give out the phone number for your business.
- Notify all of your customers that your area code has changed.
- To ensure you don't miss important calls, make your customers aware that they may need to make changes to their equipment to recognize the new 575 area code.
- Encourage your customers to request assistance if they have trouble calling you.

#### What other communication services might be affected?

 Wireless phones that are assigned the new 575 area code may need to be reprogrammed, or it is possible that service will cease at the end of the permissive dialing period. If you have a Qwest wireless phone, we will contact you with instructions about reprogramming your phone. Alternatively, feel free to visit one of the Qwest Solution Centers near you. Locations are listed on our web site at www.qwest.com.

- Some prepaid wireless phones will need a number change, so if you have a Qwest Wireless Prepaid phone, please contact us at your convenience after October 7, 2007.
- Calling features such as Speed Dialing and Call Forwarding may need to be updated with the new 575 area code.
- Owners of coin-operated telephones must contact their equipment vendor for any specific equipment requirements and changes.
- In addition to any changes in your dialing procedures, services that operate with automatic dialing equipment may require changes or reprogramming. Some examples are life safety systems, fax machines, Internet dial-up numbers, alarm and security systems, security gates, speed dialers, call forwarding settings, voicemail, and similar services.

## Who is responsible for any costs that might be incurred?

Because the area code change is the result of normal growth in the state of New Mexico, any costs incurred for updating customer owned systems and revising printed materials will be the responsibility of the individual telephone customer.

#### **Questions?**

Please visit us online at www.qwest.com or call Qwest if you have any questions about the area code split.

Residential	1 800-244-1111
Wireless	1 800 244-1111
Small Business	1 800 603-6000

You may also visit the New Mexico Public Regulation Commission on the Web at www.nm575.info; call them at 1 888-4ASK-PRC; or write to them at 1120 Paseo De Peralta, PO Box 1269, Santa Fe NM 87501.